

Citrix Receiver Upgrade Procedure

1. Uninstall old version of Citrix using the Receiver Cleanup Utility
Download and Run:
<http://www.crlaurence.com/online-cleanup>
2. Install Citrix Receiver
Download and Install:
<http://www.crlaurence.com/online-receiver>
3. Install Screwdrivers Client (Instructions to determine 32 or 64 below)
32 bit download:
<http://www.crlaurence.com/online-32-download>
64 bit download:
<http://www.crlaurence.com/online-64-download>

To determine if you're running 32 or 64 bit windows:

- **Computers running Windows 8 or 10**
 - Right click the **Windows** button, and then click on **System**.
 - If "64-bit Operating System" is listed next to **System type**, you're running the 64-bit version of Windows 8 or Windows 10.
 - If "32-bit Operating System" is listed next to **System type**, you're running the 32-bit version of Windows 8 or Windows 10.
 - The edition of Windows 8 or Windows 10 you're running is displayed under **Windows edition** near the top of the window.
- **Computers running Windows Vista or Windows 7**
 - Click the **Start** button, right-click **Computer**, and then click **Properties**.
 - If "64-bit Operating System" is listed next to **System type**, you're running the 64-bit version of Windows Vista or Windows 7.
 - If "32-bit Operating System" is listed next to **System type**, you're running the 32-bit version of Windows Vista or Windows 7.
 - The edition of Windows Vista or Windows 7 you're running is displayed under **Windows edition** near the top of the window.

Citrix Receiver New User Installation Procedure

1. Install Citrix Receiver
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64 bit download:
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- **Computers running Windows Vista or Windows 7**
 - Click the **Start** button, right-click **Computer**, and then click **Properties**.
 - If "64-bit Operating System" is listed next to **System type**, you're running the 64-bit version of Windows Vista or Windows 7.
 - If "32-bit Operating System" is listed next to **System type**, you're running the 32-bit version of Windows Vista or Windows 7.
 - The edition of Windows Vista or Windows 7 you're running is displayed under **Windows edition** near the top of the window.