

TRANSACTION HARDWARE PRODUCTS

WARRANTY INFORMATION

All C.R. Laurence Co., Inc. ("CRL") **Transaction Hardware Products** that are not covered by specific warranties are subject to the following general warranty.

GENERAL WARRANTY

CRL warrants to our immediate customer only, that our **Transaction Hardware Products** will be free of material defects and defects in workmanship for a period of thirty (30) days from date of receipt by CRL's customer. All warranty claims are subject to inspection by CRL prior to CRL providing a remedy for the warranty claim.

This Warranty will not apply if after inspection by CRL, it is determined that the **Transaction Hardware Product** has been installed and maintained in a manner that is not in conformity with the instructions and guidelines set forth by CRL for proper installation and maintenance.

CRL's responsibility to provide a remedy under this Warranty shall be limited to either a refund of the purchase price, or to provide a replacement of the **Transaction Hardware Product.** The refund or replacement shall constitute the limit of CRL's liability and obligation for any material defect or defect in workmanship in a **Transaction Hardware Product.**

This Warranty is exclusive, and CRL makes no other warranty, express or implied, including without limitation, any implied warranty of merchantability or fitness for a particular purpose. In no event shall CRL be liable under any legal theory (including but not limited to contract, negligence, strict liability in tort, or warranty of any kind) for any indirect, special, incidental, consequential, or exemplary damages (including but not limited to lost profits).

SPECIFIC WARRANTY

CRL warrants to our immediate customer only, that the specific **Transaction Hardware Product**, the Deluxe Service Window Series (DW, EDW and SCDW Windows) will be free of material defects and defect in workmanship for a period of one (1) year from date of receipt by CRL's customer. This Specific Warranty is also subject to the terms and conditions that are listed above for the General Warranty for **Transaction Hardware Products**.

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