OVER 70,000 PRODUCTS AND DECADES OF EXPERIENCE

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WELCOME TO THE CRL WEB LIBRARY

ALL TOGETHER NOW

The CRL Web Library is a one-of-a-kind tool for the Glazing Industry. Compiled over the last 60 years, the CRL Web Library brings you every volume of our printed catalogs, every video, and every resource document needed to select, sell, and successfully install the right product for the job. All of these tools are now conveniently located in one place and available on any computer or mobile device. Everyone in the world has access to the CRL Web Library - tens of thousands of pages of over 70,000 quality products - at any time and at no cost.

RESOURCES BY BRAND

“The Glass Industry” is a broad term covering a lot of trades within the glazing and construction industries, and we understand that no business can specialize in all of them. As such, we’ve spent years developing a diverse group of core product brands categorized to best serve these individual markets.

TO ACCESS THE WEB LIBRARY, VISIT crlaurence.com/web-library
ONLINE CATALOG LIBRARY

All of our products are brought to you through our collection of Master Catalogs, Specialty Catalogs, and Sweets Brochures. These three collections make up the CRL Catalog Library.

MASTER CATALOGS

Most CRL products are first introduced through a Master Catalog. Each of these expansive volumes represent a specific CRL brand and contains all of products and accessories we offer for that major product line. Found in glass shops around the globe; these substantial hardbound books have for decades been an indelible resource for the industries they represent - and are now immediately accessible with the click of a mouse or swipe of a finger.

SPECIALTY CATALOGS

Products in a class of their own are presented through our Specialty Catalogs. Though smaller in page count, these streamlined softcover catalogs go much deeper in specific product types within the Master Series. Designed for sales, these catalogs are packed with installation images showcasing featured products.

SWEETS BROCHURES

Designed for the A&D community, our set of Sweets Brochures presents our architectural systems organized by CSI MasterFormat Divisions. These serve as visually driven resources for architects and designers, full of beautiful project photos and key details to aid in the product specification process.

See our Online Flip Viewer on Page 5
YOUR ULTIMATE SALES TOOL

The CRL Web Library represents so much more than a collection of catalogs. Part resource library, part sales tool; this is an asset for not only you, but your customers as well. Detailed product pages and beautiful photo galleries allow you to present your clients with different options to select the right product for their application. Your customer can browse every catalog and get inspiration ideas from the website, while only you - the CRL customer - can view sales information such as: inventory status, pricing, and warranty information.

Our Web Library gives you instant access to the CRL Catalog Library, the gateway to crlaurence.com. These volumes provide you with the most comprehensive source of products and services for the industries we serve. Within these books you’ll find detailed product information, installation tips, order forms, application guidelines, and more to ensure quick and safe installations.

FOR EACH BRAND WE OFFER THE FOLLOWING TYPES OF RESOURCES:

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ONLINE CATALOG FLIP VIEWER

ADVANCED TECHNOLOGY IN A FAMILIAR PACKAGE

**Find It Faster**

Our online catalog flip viewer lets you flip pages just like you would any other catalog, but it also packs a lot of convenient features to browse and shop products faster than ever.

**Share Pages**

Quickly share product information with customers, co-workers, general contractors, and architects. The online viewer lets you download or print individual pages or complete page ranges.

**Hyperlinked Part Numbers**

Click on any CRL part number (CAT. NO.) and instantly view the product offer page where you can see additional options, check inventory, and purchase products.

**Search Terms**

Search entire catalogs by product names, category keywords, or even part numbers.

**This is YOUR Book**

Treat these online catalogs like they’re your own. You can bookmark frequently used pages for quick access, highlight key information, or leave notes anywhere on the page.

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CRL ESTIMATING and QUOTE FOLLOW-UP
Partner with CRL for Complete Support
Through Every Phase of Your Project

Phase 1: Technical Sales and Estimating Department

Toll Free Phone: (800) 421-6144
Toll Free Fax: (800) 262-3299
E-mail: crl@crlaurence.com

The CRL Technical Sales Department is a fulltime staff consisting of CSI, CDT-certified hardware consultants, drafters, estimators, project managers, and engineers. The group is thoroughly versed in the proper design, specification, and installation of CRL heavy glass hardware systems. CRL works with architects, designers, and glass professionals to successfully select, implement, and install the right product for the application.

When to Contact:
• Quote Requests
• Product Selection
• Technical Support
• Engineering
• Shop Drawings
• Fabrication Drawings
• Custom Products

Phase 2: Business Development Department

(800) 421-6144 Ask for Extension 4113
Direct Fax: (323) 584-5252
Direct e-mail: architecturalquotes@crlaurence.com

The newest addition to our Customer Service offerings, the CRL Architectural Hardware Business Development Team exists to provide you with exceptional service for your existing quotes. Once you’ve requested a quote from our Technical Sales Department, our Business Development Team is your ultimate resource for immediate support. Contact them for questions, changes, and updates, or to approve the quote and have it converted to an order.

When to Contact:
• Questions About An Existing Quote
• Make Changes and Updates to Existing Quotes
• Approve Quote and Convert to Order

Automated Follow-Ups

Our new automated follow-up program is designed for speed and convenience. Once your quote is ready, we will send you an automated e-mail containing your quote summary with two easy options to facilitate your transaction. From your inbox you can simply select either the green “ORDER NOW” button to process your order, or the blue “QUESTIONS ABOUT QUOTE” button to ask a question or make changes. Our dedicated team is on standby ready to provide a prompt response and process your order. For quick access to your quotes, we will e-mail you automated follow-up letters to ensure you always have the information you need to make a purchase. This program is intended to add value and convenience in a less-invasive format.

E-quote Follow-Up Program

Letter 1a: Confirmation - Your Quote is Complete and Ready to Order
Letter 1b: Confirmation - Your Quote is Ready to Approve, But Requires Additional Documents to Order
Letter 2: Follow-Up - Sent Two Days After Quote Confirmation, How Can We Assist You?
Letter 3: Final Notification - Sent Two Weeks After Quote Confirmation

ORDER NOW
QUESTIONS ABOUT YOUR QUOTE
CRL Web Library and Complete Product Index

crlaurence.com ONLINE TOOLS

Having Trouble Finding What You're Looking For?
Let us know by using our Product Help Feedback Form, accessible anywhere you see this icon.

THREE EASY WAYS TO FIND PRODUCTS ONLINE

1 Product Number

Throughout the book you’ll find product numbers next to products and in product charts (appears as “CAT. NO.”). Enter this number into the crlaurence.com search box and click “Search” for instant access to complete product information, pricing, availability, additional finishes/sizes, details, and related items.

2 Shortcuts

The top right of each catalog page has a shortcut URL (web address) that relates to the products on the catalog page you’re looking at. Simply type the string of text into your web browser’s address bar and you’ll jump to that specific expanded product offering on crlaurence.com.

Every shortcut URL featured in this book is available in an easy-to-navigate alphabetical online directory. Visit crlaurence.com/shortcuts.

3 Keyword Search

The bottom left of each page lists unique search keywords to provide quick navigation once you’re already at crlaurence.com. Type the keyword(s) into the crlaurence.com search box and click “Search” to be presented with a complete selection of products related to the catalog page you’re on.

TIP: Be sure to enter the text exactly as it appears on the page (including any hyphens).
PREFER PRINTED CATALOGS?

Sometimes there’s just no substitute for the look and feel of the real deal - we get it. Printed editions are available free of charge to qualified customers, or can be purchased and rebated with your first order. Visit crlaurence.com/library to request your copy.

WHAT IS THE CRL SEARCH WORD LIST?

The CRL Search Word List represents a complete set of names used to identify the nearly 2,000 product groups in the CRL product line. By clicking on any name in this list, you will be taken to that product group’s landing page.

To make it easy for you to find a product, a search box is provided. Type in a keyword in the search box and you will be given a list of matching product group names in alphabetical order. Click on the corresponding group name and you’re done.

Once you’re on a product group’s landing page (see to the right), click on the subcategory of your choice to find the specific product, or product offer, you’re looking for.

Visit crlaurence.com/search-words

LET US HELP YOU

We’re listening. Tell us your problems or share your ideas of how to improve our industry. If you can’t find what you’re looking for, tell us! crl@crlaurence.com